

January 18, 2018



## Update Report TAG – The Action Group on Access to Justice

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### Evaluation

Last fall TAG engaged a team of evaluators to determine its effectiveness as an access to justice facilitator and to guide the development of a strategic plan. Pursuant to the September Reference Group meeting and recent second annual Access to Justice Week, a half-day facilitated session was held on January 8.

The purpose of the session was to gather input from a cross-section of access to justice stakeholders about TAG's efforts from 2015 to 2017 along with ideas for areas of focus going forward. Outcomes from this session will inform key evaluation questions that guide data collection and analysis. This exercise will continue until the spring culminating with a report that assesses TAG's effectiveness and presents recommendations for its next phase.

### Access to Justice Week Participant Data

Ontario's second annual Access to Justice Week was held from October 23rd to 27th. This year's program featured five events that examined innovation, Millennials and technology, community legal information, mental health and paralegals. Event attendees were surveyed about their experience. Results are presented below.

Find a full recap of the program including videos, photos and other materials on the [TAG website](#).

### Survey Overview

- Total number of participants in Access to Justice Week events: 394
- Total number of survey respondents: 85
- Response rate: 22%

### Results

- 77% of respondents would recommend Access to Justice Week events to others.
- 87% of respondents were satisfied with the program for the event that they attended.
- 91% of respondents were satisfied with the speakers at the event that they attended.
- 75% of respondents indicated that sharing material from an event with another organization or person would be a key takeaway from their participation.

- 82% of respondents connected with new people, new ideas or people they wouldn't otherwise engage with.
- The highest rated event was Include, Inform, Inspire which was a full day forum open to community workers and others interested in public legal education and information. It was organized with Community Legal Education Ontario and Ontario Justice Education Network.

Role/Occupation	# of Respondents	% of Respondents
Lawyer	37	39%
Paralegal	29	30%
Member of the Public	9	10%
Public Sector Professional	7	7%
Trusted Intermediary (e.g. librarian, social workers, community worker)	6	6%
Student	6	6%
Academic	2	2%





